

Planning Service Improvement Plan (PSIP) Update	
Executive Summary	<p>This report focusses on proposals for two more of the PSIP areas highlighted within the report of 25th July 2024, namely:</p> <ul style="list-style-type: none"> (i) A new suite of Key Performance Indicators for Planning; and, (ii) A new 'Pre-Application' Advice Service;
Options considered	Addressed – where appropriate – within the body of the text / appendices. Councillors will also be able to suggest alternative options.
Consultation(s)	Internal consultation has taken place with Officers from within Planning. External consultation has taken place with the Council's Agents and Developers Forum (Appendix 4)
Recommendations	<p>1. Committee's views on the Indicators set out in Appendices 2 and 3 are sought and thereafter the Assistant Director Planning will report progress on target setting and quarterly performance for relevant indicators in November 2024; and,</p> <p>2. Committee's views on the proposed new Pre-Application Service (Appendix 4) are sought and that those views are considered as the Fee Proposal is finalised for Council discussion / decision and that views on the rest of the proposal are considered and incorporated as appropriate – by Officers – into the final scheme design.</p>
Reasons for recommendations	To deliver the improvements sought by the PSIP.
Background papers	25 th July 2024 Development Committee Report Overviews and Scrutiny Committee Report from February 2023 on the PSIP

Wards affected	None
Cabinet member(s)	Cllr Andrew Brown
Contact Officer	Russell Williams, Assistant Director – Planning, Tel: 01263 516416

Links to key documents:	
Corporate Plan:	Completing the PSIP is one of the Corporate Actions in the Corporate Plan

Medium Term Financial Strategy (MTFS)	The proposal links to the MTFS agreed in February 2024 – that document assumed increases in Pre-Application Fees
Council Policies & Strategies	The Planning Service Improvement Plan

Corporate Governance:	
Is this a key decision	No
Has the public interest test been applied	Not Applicable
Details of any previous decision(s) on this matter	See the Background Papers section

1. Purpose of the report

- 1.1 This report has been written to provide Councillors with an update on progress on the delivery of the Council's Planning Service Improvement Plan (PSIP) and to seek the Committee input on a number of items within the Plan. It follows on from a related report considered at Development Committee on 25th July 2024.
- 1.2 This report focusses on proposals for two more of the PSIP areas highlighted within the report of 25th July 2024, namely:
- (iii) A new suite of Key Performance Indicators for Planning; and,
 - (iv) A new 'Pre-Application' Advice Service.

2. Introduction & Background

- 2.1 The PSIP was agreed by Overview & Scrutiny in February 2023.
- 2.2 It is intended to provide a final report on the Plan – effectively a 'closure report' to Overview and Scrutiny Committee prior to the end of October 2024. Prior to that – at the September 2024 Development Committee meeting - it is anticipated that matters will be tabled for Councillor discussion that cover:
- (i) A new draft Local Validation List;
 - (ii) A new 'standard' set of conditions that would be used by our Officers when issuing decisions on planning applications; and,
 - (iii) An update section of the Constitution that sets in place clear / better delegations to Development Committee and the Director for Place and Climate Change.

- 2.3 The report of 25th July 2024 focused on two proposed new initiatives:
- (i) Planning Training proposals for Councillors; and,
 - (ii) A new system to manage consistently the 'Call-In' process for items ending up on the Committee Agenda.
- 2.4 Councillors endorsed the proposed training programme and provided comments on the suggested new Call-In process. Since then a revised version of the Call In Form has been circulated to Councillors for final comment and the new system will be introduced from 1st September. The revised version of the form is attached as Appendix 1. Officers are looking at the potential to pre-populate some of the form to make completion easier – so the form may evolve a little further yet.
- 2.5 The element around whether there should be an 'arbiter' as to whether the Call In justification is sufficient and who that might be has been put back for consideration as part of any future Constitution based changes.

3. Proposals and Options

(i) A new suite of Key Performance Indicators for Planning; and,

- 3.1 It is recognised that the limited suite of indicators that are currently reported to Development Committee on a monthly basis do not measure or report on much of what the Planning Service does and nor do they provide a fully rounded assessment of performance.
- 3.2 Officers across Planning have inputted into the production of a new set of Performance Indicators which would enable an assessment of the performance of the entire planning service to be made.
- 3.3 50 Performance Indicators are proposed (see Appendix 2).
- 3.4 It is intended to report on performance against all 50 indicators on an annual basis – with the first such report in approximately July 2025 (for the 2024/25 financial year). This should also enable the Council's performance to be assessed against that of other councils.
- 3.5 In that regard it is also thought helpful to establish some 'Context Indicators' that will help paint a background picture of the environment against which Planning in North Norfolk operates and which – in some instances – help set some performance indicators in context – i.e. 50% performance might be viewed differently if it applies to 2 cases than if it applied to 2,000 cases.
- 3.6 50 Context Indicators are proposed (see Appendix 3).

- 3.7 Of the 100 indicators in the total suite – 40 have been identified as meriting quarterly monitoring and reporting. Those are identified by a Q in the right-hand column of the two appendices.
- 3.8 The first quarterly report will be produced at the end of quarter 2 of this financial year – and should be reported to Development Committee in November 2024. At that time, a suggested target for each indicator will be proposed – and if it is available, comparable data provide from 2023/24. Thought will also be given as to how best to present the data – e.g. in a ‘numbers based’ table or in an ‘info-graphic’ or a mix of forms.
- 3.9 Any amendments suggested and agreed by Committee to the lists in the Appendices will be included in the updated lists that will go to that November Committee.

(ii) A new ‘Pre-Application’ Advice Service;

- 3.10 A ‘pre-application’ service has long been available at North Norfolk District Council that provides advice to people on potential proposals and that should help them: (a) decide whether or not to pursue their idea to a formal application; and, if so, (b) how to improve their application so as to improve it and maximise the chances of gaining consent.
- 3.11 It is recognised that our existing pre-application service isn’t great and that various aspects of it deter people from making pre-application submissions.
- 3.12 We have been working to produce a new service proposal for a number of months. A key element of that work has been to engage with our ‘Developers and Agents Forum’ in that work. They have provided plenty of useful advice and officers are grateful for the suggestions they have made.
- 3.13 In summary their observations included:
- A general recognition that our existing service isn't very attractive – due to both its design and then how we deliver it;
 - A strong preference for having opportunity(s) to meet a planner to discuss their proposals – as against just a written service;
 - Would be better if the service was clearly confidential (at the ‘pre-application stage’)
 - A chance to discuss things at a really early stage would be welcome
 - People really want to know what the chances are of getting approval and what needs to be done to maximise those chances

- Recognition of the challenges of involving third party consultees in pre-application responses – but Norfolk County Council (Highways) and Norfolk County Council (Lead Local Flood Authority) are the two stakeholders that people generally thought would be the most useful for applicant's to engage with / hear from.

3.14 As a consequence of the feedback we received, we decided that it would be more appropriate to start from scratch than try to tweak or amend our current offer.

3.15 With one exception it is considered that Officers have the authority to introduce this revised service without a formal decision of Councillors. However it is considered important that Councillors have the chance to comment on the service being proposed prior to its design being finalised. Therefore the proposal is set out in full (via a 'Powerpoint Presentation Style' document as Appendix 4).

3.16 Particular attention is drawn to:

- Slide 4: The Proposed Offer – this sets out the 5 types of service it is proposed to offer;
- Slide 6 – Assessment Conclusion (Types 1 to 4) – this sets out the 4 different 'conclusions' we would reach as to the likelihood of something subsequently gaining permission;
- Slide 9 – Process Points (2) – including ensuring any advice given makes clear it is a view of a particular moment (and might be superseded by changes of circumstance / policy) and that it is an officer opinion and not a final decision (e.g. that might be made by the Committee upon submission of an applications);
- Slide 10 – Process Points (3) – including a proposal that all 'pre-application' submissions would be confidential (until the point a formal application is subsequently made); and
- Slide 12 – Fee Proposals.

3.17 It is the Fee Proposal element of the new service that requires a formal decision of Councillors. This needs to be a 'Full Council' decision according to the Council's Constitution. The Proposal set out largely seeks to increase fees by a relatively small amount (although in some cases they would reduce as a result of the fact we are proposing to move to a sliding scale of fees based on development quantum's proposed – on an individual house basis – rather than the current scales which cost the same for 2 houses as for 9).

3.18 Overall in it is anticipated that income will go up due to the fact that it is hoped that more people will opt to use the service (as it will be better) – i.e. so that income will go up more via volume coming in than via % increases in fees. It should be noted that this improvement was assumed within the 2023/24 budget proposals agreed in February 2024.

4. Corporate Priorities

- 4.1 As specified in the Links to Key Documents section above.

5. Financial and Resource Implications

- 5.1 This report in-itself doesn't have any financial implications. The fee element of the pre-application proposal is a matter for Council in due course – the fee proposals that it is suggested Council consider in due course is set out in Appendix 4.
- 5.2 There are some work-load implications from the report – in terms of additional monitoring and a different Pre-Application process. These will be managed within current resources.

Comments from the S151 Officer:

The fee proposal will be presented to Full Council in due course as mentioned in this report.

The impact of any increases in fees will need to be monitored against assumptions contained with the MTFs.

It is noted that there are workload implications relating to the recommendations and that these will be managed within current resources. The service will need to monitor the workloads to ensure that this is achieved and that the additional work involved in providing this discretionary service does not adversely impact any statutory functions.

6. Legal Implications

- 6.1. The main issue from a legal perspective is around the Pre-Application and issues around the confidentiality of any pre-application proposal.

Comments from the Monitoring Officer

The Monitoring Officer (or member of the Legal team on behalf of the MO) will complete this section. They will outline any legal advice provided.

The AD Planning has engaged in discussions prior to this report. Any changes to fees or to the Constitution are matters that would need to be decided by Full Council. The pre-application procedure would be subject to the information governance regime.

7. Risks

- 7.1 It is important that the two issues within this report are progressed in an appropriate manner. It will not be possible to complete the PSIP without doing so. In addition, it should be noted that the introduction of the new Pre-Application system will ensure the completion of an outstanding 'Audit Report' recommendation.

8. Net ZeroTarget

- 8.1. This is not a report that leads to decisions that will result in any direct impact – positive or negative – on the Council's Net Zero position. It is anticipated that aspects associated with Net Zero, Climate Change and sustainable development will feature in many Pre-Application responses issued by the Council.

9. Equality, Diversity & Inclusion

9.1 There are no equality, diversity or inclusion implications of this report.

10. Community Safety issues

10.1 There are no community safety implications of this report. In some instance Pre-Application responses may refer to Community Safety – e.g. by promoting ‘Secured by Design’.

11. Conclusion

11.1 The proposals within this report should help improve the Planning Service.

11.2 Work is underway on the other elements that should be reported to Councillors’ at the next Committee meetings (as set out in paragraph 3). If Councillors would like to contribute to any of those areas prior to that Committee meeting then they should approach the Assistant Director – Planning.

11.3 Finally, Officers have one additional proposal to make in relation to the way Committee works - and the way Officers report to it – which is to change the approach to publishing ‘update information’ reports so that rather than getting ‘performance’, ‘appeals’ and ‘section 106 updates’ on a monthly basis, Committee will – from now on - get one report each month on one of those three topics, i.e.:

- Quarterly Reports on Performance in November, February, May and August
- Quarterly Reports on Appeals in September, December, March and June
- Quarterly Reports on Section 106 Agreements in October, January, April and July.

11.4 This should ensure a more comprehensive and analysed report is produced and enable more time for Committee to identify, focus on and discuss issues that might be raised by the reports than the current mode or operation really allows for.

11.5 In addition to that – and separate from a formal report – and following a suggestion from the Planning Portfolio Holder, Officers will also circulate a monthly report to Councillors (outside of the Committee cycle) that provides a snap-shot of the appeals position at the end of each month (in a similar style to the current reports that are made to Committee).

11.6 It is intended to switch to this new format from September this year.

12 Recommendations

12.1 It is recommended that:

- 12.1.1 Committee's views on the Indicators set out in Appendices 2 and 3 are sought and thereafter the Assistant Director Planning will report progress on target setting and quarterly performance for relevant indicators in November 2024; and,
- 12.1.2 Committee's views on the proposed new Pre-Application Service (Appendix 4) are sought and that those views are considered as the Fee Proposal is finalised for Council discussion / decision and that views on the rest of the proposal are considered and incorporated as appropriate – boy Officers – into the final scheme design.

North Norfolk District Council
Development Committee: Call-In Form

This form can be completed by either:

- the ward councillor for the site in question – or – if suitable justification provided (e.g. of their interest to the application) then a councillor from an adjacent ward;
- the Council’s Director for Place and Climate Change;
- the Council’s Assistant Director – Planning; or,
- The Council’s Monitoring Officer

The boxes marked (*) must be completed by the Person completing the form. The other boxes will be completed by a Council Officer prior to the form being made public.

All completed forms will be added to the publicly accessible application file and where items go to Committee the information from the four underlined questions will be included in a ‘Reasons for the Item being on the Committee Agenda’ section of the relevant Committee report.

Application Reference (*):		Date Application Validated:	
Application Address (*):			
Application Description (*):			
Date public consultation period finishes:		Initial Determination Target Date:	
<u>Planning / Constitutional Grounds for Call In (*)</u> :			
<u>Form Completed By (*)</u>		<u>Form Submission Date (*)</u> :	
<u>Role of Person Completing Form (*)</u> :			
Next Available Committee:		Number of Forms Submitted by Individual in Municipal Year:	

Note: The use of this form will be introduced on / from 1st September 2024 - following support of its introduction via a discussion at the Council’s Development Committee on 25th July 2024.

Explanatory Notes to Assist Form Completion:

This form must be completed for all applications prior to the item being placed on the Committee Agenda. There will be no exceptions.

The person seeking to call the item in should complete the following 7 boxes of the template:

- (i) Application Reference;
- (ii) Application Address;
- (iii) Application Description;
- (iv) Form Completed By;
- (v) Form Submission Date;
- (vi) Role of Person Completing Form; and
- (vii) Planning / Constitutional Grounds for Call In'.

The information for the first three ((i), (ii), and (iii)) will be available via: the yellow site notice, the Council's web-site and / or the weekly list sent to all councillors.

Clearly, it will be obvious what to complete for (iv) and (v).

In relation to the 'Role of Person Completing Form' box in the template it should be completed with either 'Ward Councillor', 'Adjacent Ward Councillor' or 'Job Title' – if an Officer.

If the person is an 'Adjacent Ward Councillor' they should also briefly summarise in the box why they believe they should be entitled to call the item in – e.g. '*it is a very large application, just outside the boundary of my ward – and one that will have a significant bearing on my ward*' or '*the ward Councillor has a conflict of interest in the application – and has suggested their constituents approach me about the application*' or '*the Ward Councillor is not available due to INSERT and therefore I am taking this view in their absence*'.

An answer along the lines of '*I happen to know the applicant / objector and they asked me to consider calling the application in*' is not an appropriate justification.

In the 'Planning / Constitutional Grounds For Call In' box of the template, if the reason is a simple 'Constitutional' reason (e.g. the applicant is a councillor) then the relevant part of the Constitution should be specified but if it a personal judgement of a councillor or officer then an appropriate explanation should be provided.

This could be along the lines of one or more of the following statements:

- "*This is a very large application and is therefore considered to be of such a scale that the Committee should determine the application*";
- "*The application is in a particularly sensitive location (with an explanation given as to the sensitivity) and allowing / refusing it could have significant impacts on a wide area or set a precedent that might well apply to other applications*";
- "*The level of public interest is so significant that I believe the application should be put before Committee. So far people from X different local addresses have commented and the Town / Parish Council also object / support the proposal*";
or,

- *“I have considered the planning merits of the case carefully and I do not agree with the Case Officer’s conclusions. In particular I believe considerations associated with [specific planning factors to be set out] should be given more / less weight. I intend therefore to speak at Committee in favour of approval / refusal.”*

In the event that Officers do not feel that the ‘Reason’ is sufficiently detailed or related to Planning then they will look to discuss the Call-In form with the relevant Councillor with a view to clarifying / expanding on the rationale. The Councillor could decide not to continue with the Call-In process at that time.

Officers will complete all the other boxes.

Note: the ‘Next Available Committee’ box in the template will normally be completed with the next published main Committee date – i.e. that is after the date the form is completed. That is the date that will normally be entered unless the papers for that meeting have already been published – in which case the entry will probably be the meeting after that. That does not mean that that will automatically be the meeting the item would be reported to – but it does mean that the decision wouldn’t be made before then.

Part 5 of the Council’s Constitution (pages 137 to 146) sets out North Norfolk District Council’s ‘Planning Code of Practice’ and provides useful guidance for Councillors on a range of issues including:

- (i) Development proposals and declaration of interests under the Members’ Code of Conduct;
- (ii) Pre-determination in the planning process
- (iii) Contact with applicants, developers and objectors,
- (iv) Lobbying of Members
- (v) Lobbying by Development Committee members
- (vi) Site visits by Members
- (vii) The decision making process
- (viii) Members relationship with officers
- (ix) Public speaking at meetings by members
- (x) Decision making by members
- (xi) Training of Members

The Constitution can be accessed via: [North Norfolk District Council Constitution](#).

All forms should be sent to planning.department@north-norfolk.gov.uk – when completed – with the subject being “Call-In of Application to Committee”.

Whilst ‘typed’ forms would be preferred, ‘hand-written’ and scanned forms will be accepted.

Please Note:

- (1) If a Councillor completes the form – and in so doing – gives a clear indication of their view e.g. “I am opposed to this application because” then they will be deemed to have taken a pre-determined position and should not therefore be part of the Committee (i.e. voting for or against the proposal) when it considers the application;

- (2) Development Committee made it clear at their meeting on 25th July 2024 that they would normally expect a Councillor that calls a matter into Committee to either attend that meeting to speak on the item or to make a written submission after the publication of the Committee report and before the meeting – that could then be circulated prior to the meeting or read out at the meeting; and,
- (3) If the Call-In form is completed by an Officer, they must also send the completed form direct to the relevant ward councillor(s) at the same time as submitting it to the above email address.

Appendix 2

Key Performance Indicators

Reference	Theme	Indicator	Quarterly / Annual
PP01*	Customer Service	Opinion of service (Planning Applications) by service users	A
PP02*	Customer Service	Agent / applicant opinion of service (Planning)	A
PP03*	Customer Service	Parish / Town Council opinion (Planning)	A
PP04	Customer Service	Number of initial stage formal complaints (against Planning) upheld	Q
PP05	Customer Service	Proportion of complaints getting Ombudsman determination of maladministration (relating to Planning)	A
PP06	Customer Service	Proportion of Customer Service responses in line with corporate standards	Q
PP07*	Customer Service	Opinion on Quality of Planning website pages	A
PP08	Democratic Involvement	Proportion of applications determined at Committee	Q
PP09	Democratic Involvement	Proportion of applications refused contrary to recommendation for approval	Q
PP10	Democratic Involvement	Proportion of applications approved contrary to recommendation for refusal	Q
PP11	Development Management	Average number of days to determine 'major' planning (etc) applications	Q
PP12	Development Management	Average number of days to determine 'non-major' planning (etc) applications	Q
PP13	Development Management	% of 'major' planning (etc) applications determined within the Government time limit (including agreed Extensions of Time)	Q
PP14	Development Management	% of 'non major' planning (etc) applications determined within the time limit (including agreed Extensions of Time)	Q
PP15	Development Management	% of all planning (etc) applications determined with Government time-limit or an agreed Extension of Time	Q
PP16	Development Management	Days to determination of all planning (etc) applications - 90th centile	Q
PP17	Development Management	% of householder applications determined within 8 weeks	Q
PP18	Development Management	% of determined planning (etc) applications approved	Q
PP19	Development Management	% of pre-application enquiries submissions determined within the Council's time-targets (including agreed Extensions of Time)	Q
PP20	Development Management	% of appeals allowed	Q
PP21	Development Management	% of appeals with cost awards against the Council	Q
PP22	Development Management	% of all planning (etc) applications where formal pre-application advice was sought	Q
PP23	Development Management	Percentage of applications submitted that are invalid (upon submission)	Q
PP24	Development Management	Number of applications per annum per development management case officer	Q

PP25	Enforcement	Proportion of enforcement cases with outcome determined within 30 working days	Q
PP26	Enforcement	Proportion of Enforcement notices served within 40 working days of establishing case	Q
PP27	Enforcement	Proportion of appeals against enforcement notices allowed	Q
PP28	Enforcement	Number of enforcement cases per annum per enforcement team member	A
PP29	Finance	Fee income from Planning (etc) Applications	Q
PP30	Finance	Total Planning Service income	Q
PP31	Finance	Net expenditure (whole service)	Q
PP32	Finance	Net expenditure (development management)	Q
PP33	Finance	Net expenditure (band D equivalent) (whole service)	A
PP34	Built Heritage	Proportion of Conservation Areas having an adopted Conservation Area Character Appraisal	A
PP35	Biodiversity*	Achievement of Biodiversity Net Gain	A
PP36	Trees	Proportion of tree works decisions challenged and allowed at appeal.	A
PP37	Planning Policy	Years since adoption of current Local Plan	A
PP38	Planning Policy	Number of Neighbourhood Plans 'made' in the last 5 years	A
PP39	Planning Policy	Proportion of Town Council areas with a 'made' Neighbourhood Plan	A
PP40	Housebuilding	Number of years of housing supply	A
PP41	Planning Policy	Number of Parish or Town Council's actively working on a Neighbourhood Plan	Q
PP42	Planning Staff*	Morale of staff	A
PP43	Planning Staff	Training budget spent on training officers in Planning Service (per person)	A
PP44	Planning Staff	Proportion of Staff that have a relevant Professional Institute Membership (e.g. Royal Town Planning Institute)	A
PP45	Planning Staff	Number of formal Trainee roles within Planning	A
PP46	Planning Staff	Turnover of staff	Q
PP47	Land and Property Information	Average turnaround time for Land Charges - CON29 searches%	Q
PP48	Land and Property Information	Accuracy of LLPG data - retain Gold status	A
PP49	Finance	Proportion of Application Fee Income Returned to Applicant (after application validly registered)	Q
PP50	Democratic Involvement	Number of Committee Site Visits per annum to support determination of applications	A

Note: * indicates indicators where some form of survey / measurement needs to be devised.

Appendix 3

Context Indicators

Reference	Theme	Indicator	Quarterly / Annual
CP01	Demography	Population	A
CP02	Demography	Area (hectares)	A
CP03	Demography	Average Number of Residents per Dwelling	A
CP04	Demography	Average Age of Residents	A
CP05	Demography	Median Household Income	A
CP06	Environment	Number of dwellings	A
CP07	Environment	Number of affordable dwellings	A
CP08	Environment	Number of private rented dwellings	A
CP09	Environment	Number of Conservation Areas	A
CP10	Environment	Number of Listed Buildings	A
CP11	Environment	Number of Historic Parks and Gardens	A
CP12	Environment	% of Area nationally designated (e.g. National Landscape, SSSI, Greenbelt)	A
CP13	Environment	Number of Buildings at Risk	A
CP14	Environment	Number of Scheduled Ancient Monuments	A
CP15	Environment	Number of Rateable Hereditaments	A
CP16	Democracy	Number of Councillors	A
CP17	Democracy	Number of Different Planning Committee Meetings Held in Year	A
CP18	Democracy	Majority of Council Administration as at 1st April	A
CP19	Democracy	Number of MPs	A
CP20	Democracy	Number of Town and Parish Councils	A
CP21	Democracy	Number of Town Councils	A
CP22	Democracy	Number of Planning Committee Meetings in Last Year	A
CP23	Democracy	% of Area that is Parished	A
CP24	Finance	Band D Council Tax for Council	A
CP25	Finance	Band D Council Tax for Area (Median Average)	A
CP26	Finance	Median Council Tax for Area (Median Average)	A
CP27	Finance	Business Rates (£ Billed) in Last Year	A
CP28	Planning Staffing	Full Time Equivalent Employees in Planning Service as at 1st April	A
CP29	Planning Staffing	Vacant Posts in Planning Service (Full Time Equivalent) as at 1st April	Q
CP30	Housebuilding	Annual Housebuilding Target in adopted Local Plan	A
CP31	Housebuilding	New Homes Completed Last Year	A
CP32	Housebuilding	Affordable Homes Completed Last Year	A
CP33	Housebuilding	New Homes Completed since 1st April 2021	A
CP34	Housebuilding	Affordable Homes Completed since 1st April 2021	A
CP35	Housebuilding	Housing Delivery %age	A
CP36	Housebuilding	Homes Not Completed with Planning Permission	A
CP37	Development Management	Number of Planning (etc) Applications Submitted	A

CP38	Development Management	Number of Major Applications Submitted	Q
CP39	Development Management	Number of Householder Applications Submitted	Q
CP40	Development Management	Number of Planning Applications Determined	Q
CP41	Development Management	Total Application Case Load as at 31st March	Q
CP42	Development Management	Number of Appeals Submitted	Q
CP43	Development Management	Number of Appeals Decided	Q
CP44	Customer Service	Number of Formal Stage 1 Complaints About Planning	Q
CP45	Customer Service	Number of Complaints to Local Government Ombudsman Considered	Q
CP46	Trees	Number of Applications for Works to Protected Trees	Q
CP47	Non-Numeric	Community Infrastructure Levy In Place (Yes / No)	A
CP48	Non-Numeric	Type of Council (Unitary / County / District)	A
CP49	Non-Numeric	Elected Mayor / Leader (including separate) to Council (Yes / No)	A
CP50	Non-Numeric	Party(s) of the Council's Administration as at 1st April	A